



DID YOU KNOW...

 **TAPING** YOUR TICKET PACKS TOGETHER SAVES YOU TWICE THE AMOUNT OF TIME WITH FILLING UP YOUR BINS AND CONTROLS OUT-OF-STOCK PERCENTAGES. WE RECOMMEND TAPING THE TOP 5 SELLING GAMES TO START.

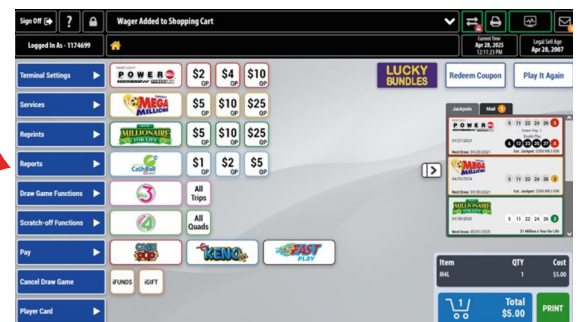
 **DON'T' WAIT BEFORE IT'S TOO LATE!** YOU CAN CALL THE ORDER HOTLINE #833.306.5124 MONDAY THROUGH FRIDAY FROM 7:00 AM TO 4:00 PM EST WHEN YOU ARE RUNNING LOW ON INVENTORY FOR NEXT DAY DELIVERY!

 **DAILY INVENTORY CHECK.**

DID YOU KNOW THAT MANY RETAILERS CAN CHECK THEIR VENDING INVENTORY FROM THE PRO S2 TERMINAL? THIS IS HOW YOU DO IT...



- PRESS THE REPORTS KEY ON YOUR PRO S2
- SELECT VENDING REPORTS



CHECKING INVENTORY ONCE PER DAY NOT ONLY HELPS PREVENT OOS OCCURRING – IT SAVES YOU FROM EXPERIENCING LOST SALES!



QUESTION ABOUT A PLAYER TRANSACTION?

USE THE CASH LOG REPORT. THIS REPORT DETAILS THE DOLLAR AMOUNT(S) INSERTED WITH DATE AND TIME AND THE GAME(S) PURCHASED FOR THE LAST 100 TRANSACTIONS. USE THIS TO VERIFY PURCHASES ANYTIME A PLAYER CLAIMS TO HAVE NOT RECEIVED THEIR TICKET. THE CASH LOG REPORT CAN BE FOUND ON VENDING MACHINES BY SELECTING:

'MANAGEMENT FUNCTIONS' FROM THE MAIN MENU, THEN 'JOURNAL', THEN 'CASH LOG'



BRIGHTSTAR HOTLINE ANYTIME!

CALL IMMEDIATELY IF YOU ARE EXPERIENCING MACHINE MALFUNCTION ISSUES OR ANY OTHER MACHINE DOWNTIME. HAVE YOUR 5 DIGIT RETAIL NUMBER AVAILABLE AND MAKE THE CALL TO 1-800-599-5686 SEVEN DAYS A WEEK FROM 5:00 AM TO 2:00 AM EST.



KLC TRAINERS ARE AVAILABLE TO HELP YOU TRAIN ADDITIONAL EMPLOYEES ON HOW TO SERVICE, TAPE AND HANDLE INVENTORY REPORTING FROM YOUR VENDING MACHINE(S). CALL YOUR KLC REGIONAL TRAINER TODAY AND SCHEDULE A DAY AND TIME TO HELP YOU PREVENT HIGH OOS PERCENTAGES.

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