

DID YOU KNOW...

 **TAPING** YOUR TICKET PACKS TOGETHER SAVES YOU TWICE THE AMOUNT OF TIME WITH FILLING UP YOUR BINS AND CONTROLS OUT-OF-STOCK PERCENTAGES. WE RECOMMEND TAPING THE TOP 5 SELLING GAMES TO START. VIEW OUR VIDEO ON TAPING HERE: <https://youtu.be/sM80g2-z480>



WATCH NOW

 **DON'T WAIT BEFORE IT'S TOO LATE!**
YOU CAN CALL THE ORDER HOTLINE #833.306.5124 MONDAY THROUGH FRIDAY FROM 7:00 AM TO 4:00 PM EST WHEN YOU ARE RUNNING LOW ON INVENTORY FOR NEXT DAY DELIVERY!

 **AUTO ORDER**
CALL THE ORDER LINE TODAY AT 833.306.5124 TO PUT YOUR STORE ON AUTOMATIC SCRATCH-OFF ORDER SERVICE TO RECEIVE YOUR TICKETS EACH WEEK WITHOUT HAVING TO MAKE A CALL. OUR STATE-OF-THE-ART SYSTEM CALCULATES INVENTORY NEEDS THROUGH WEEKLY SALES BY PRICE POINT.

 **DAILY INVENTORY CHECK.**
DID YOU KNOW THAT MANY RETAILERS CAN CHECK THEIR VENDING INVENTORY FROM THE ALTURA TERMINAL? THIS IS HOW YOU DO IT...



- PRESS THE REPORTS KEY ON YOUR ALTURA
- SELECT VENDING REPORTS

CHECKING INVENTORY ONCE PER DAY NOT ONLY HELPS PREVENT OOS OCCURRING
- IT SAVES YOU FROM EXPERIENCING LOST SALES!

KLC VENDING BEST PRACTICES



QUESTION ABOUT A PLAYER TRANSACTION?

USE THE CASH LOG REPORT. THIS REPORT DETAILS THE DOLLAR AMOUNT(S) INSERTED WITH DATE AND TIME AND THE GAME(S) PURCHASED FOR THE LAST 100 TRANSACTIONS. USE THIS TO VERIFY PURCHASES ANYTIME A PLAYER CLAIMS TO HAVE NOT RECEIVED THEIR TICKET. THE CASH LOG REPORT CAN BE FOUND ON GEMINI MACHINES BY SELECTING:

'LOGGING/SECURITY' FROM THE MAIN MENU, THEN 'CASH LOG' FOR ALL TOUCH VENDING MACHINES, THE CASH LOG CAN BE FOUND BY SELECTING:

'MANAGEMENT FUNCTIONS' FROM THE MAIN MENU, THEN 'JOURNAL', THEN 'CASH LOG'



BRIGHTSTAR HOTLINE ANYTIME!

CALL IMMEDIATELY IF YOU ARE EXPERIENCING MACHINE MALFUNCTION ISSUES OR ANY OTHER MACHINE DOWNTIME. HAVE YOUR 5 DIGIT RETAIL NUMBER AVAILABLE AND MAKE THE CALL TO 1-800-599-5686 SEVEN DAYS A WEEK FROM 5:00 AM TO 2:00 AM EST.



KLC TRAINERS ARE AVAILABLE TO HELP YOU TRAIN ADDITIONAL EMPLOYEES ON HOW TO SERVICE, TAPE AND HANDLE INVENTORY REPORTING FROM YOUR VENDING MACHINE(S). CALL YOUR KLC REGIONAL TRAINER TODAY AND SCHEDULE A DAY AND TIME TO HELP YOU PREVENT HIGH OOS PERCENTAGES.

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