

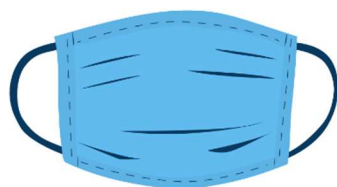


Kentucky Lottery Sales Representative Requirements for in-store visits – NO EXCEPTIONS!

#maskupky

- Our staff will be spending no more than 10 minutes in each retail location
- **NO MASK = NO IN-PERSON SERVICE FROM KLC STAFF**
- Touchless delivery of all KLC support materials and leave-behinds
- The 6 feet of social distance rule will be in effect at all times for KLC employees.
- Our staff will not service locations where patrons or workers are not wearing masks.
- If returned tickets are not ready for the Lottery Sales Rep upon arrival, tickets won't be picked up until the next visit.
- All LSRs will have 5 weeks from self- return date to verify returns and pick up.

**We are committed to protecting
our customers and employees**



**Face coverings are
required. You
must cover your
nose and mouth.**

Thank you for your cooperation!

#TeamKentucky Needs YOU.