

# Super Cashing Agent Information

Super cashing agent status is in addition to a traditional cashing agent based on a need in the area to cash claims between \$5,001 and \$25,000. This will allow players with claims below the \$25,000 threshold to cash locally instead of heading to our corporate office.

**Notice: Claims between \$5,001 and \$25,000 cannot be paid via the web!**

## Enhancements for Super Cashing Agents

- Terminal message has been added to remind retailers of the following when a ticket is scanned;

INSTANT PAY VERIFICATION

PAY \$ <AMOUNT> **This is the gross amount – If prize exceeds \$5,000 pay amount will be less!**

CLAIM CANNOT BE PROCESSED AFTER HOURS

DO YOU WISH TO PAY THIS PRIZE?

YES/NO

**This message will only appear for claims between \$5,001 and \$25,000!**

- Once claim number is received, the High Tier Claim receipt must be printed indicating the NET prize amount that should be paid to the player.
- High Tier Claim Receipt provides the following player claim information;
  - Claim Number
  - Prize Amount
  - Federal Taxes Withheld
  - State Taxes Withheld
  - Net Amount Paid
- Print this receipt;
  - Give top half to player at time of payment of NET amount.
  - Keep bottom half for your records.

**Receipt will remain available for printing until the next claim (\$5,001 and \$25,000) is processed.**

This receipt can be found under reports, Bottom of left-hand section.



**All other cashing agent rules apply and must be followed! If you have any questions, please call 800-937-8946, option #3.**